

Huntington Seacliff currently has 100+ [Yahoo!](#) email addresses registered for Sea Star eNews delivery. Many of those 98 addresses have not received eNews mailings, even though we can see the email addresses in our report. It seems that the [Yahoo!](#) SPAM filter is very strong, which is a good thing, but filters out the email coming from the ListServ server, regardless of the fact that you may have confirmed your email address at one point. It is not the system or your email address that's to blame. We do have a few Yahoo! users who receive eNews with no problem.

What we suggest is that you add this address to your contacts:

[HUNTINGTONSEACLIFFNEWS@LISTSERV.HBCSD.K12.CA.US](mailto:HUNTINGTONSEACLIFFNEWS@LISTSERV.HBCSD.K12.CA.US)

Then turn off the SPAM filter completely until you receive one Sea Star eNews. At that point, mark the email from a Safe Sender. Unfortunately, you will receive a lot of SPAM, some of it distasteful, but that is par for the course when using a web-based email system.

Sometimes the eNews ends up in the actual SPAM folder, or the BULK folder, depending on what style of Yahoo! mail you use. Your email account can be set to retain items in these folders, if it is just a day or week, you may never see junk mail in there. We have had users find their eNews there! You can select how long (indefinitely is an option) you want to retain the SPAM in the folder, or junk mail in the BULK folder. Sometimes you will see a notification that says how many items are in the BULK folder. Look there to see if eNews is there. If it is, mark it as a Safe Sender and Move it to where you want it.

Another suggestion that we have for our Yahoo! users is that they use an alternate email server such as MSN, gmail, Verizon, etc. Those users have not contacted us about not receiving eNews through those carriers.

Regardless of what email you use, remember to add the address [HUNTINGTONSEACLIFFNEWS@LISTSERV.HBCSD.K12.CA.US](mailto:HUNTINGTONSEACLIFFNEWS@LISTSERV.HBCSD.K12.CA.US) to your Contacts list.

Thank you for your patience.

[Seacliff Web Team](#)